



Milan Based Field Service Engineer

This is a home-based position with regular and extensive travel to customer sites within Europe and internationally.

RESPONSIBILITIES:

- Perform maintenance, installation and troubleshooting on Akrion Systems products at customer locations.
- Provide technical support to various Akrion Systems factories and subcontractors during module and tool assembly and start up.
- Factory support when needed (located in Allentown, PA, USA).
- Provide technical support (phone / e-mail) to customers for troubleshooting and maintenance when required.
- Provide technical training to customers for troubleshooting and maintenance.
- Establish and maintain a high level of customer satisfaction.
- Write technical literature regarding product enhancements and upgrades when requested.

REQUIREMENTS:

- Completed engineering or technician education, preferably in electrical engineering and a minimum of 3 years related experience (or the equivalent combination of education and experience).
- SCP Global Technologies 9400 and E200 experience required.
- Must have experience to service semiconductor manufacturing equipment in clean rooms.
- Must be able to travel on a frequent basis (up to 75% of the time) to customer locations within Europe and other international destinations
- Proficient in spoken and written English with very good communication skills to handle direct communication with company staff as well as customers.
- Familiar with MS Office, Windows Operating System, Internet and e-mail.
- Comfortable working in a fast paced, changing work environment

About Akrion Systems LLC

Akrion Systems LLC is a leading supplier of advanced surface preparation systems and processes used in the manufacture of solar, semiconductor and related devices.

The custom solutions we develop are used in numerous steps during the manufacturing process to remove contaminants from the surface of the silicon wafers on such products as MEMS, high-res flat panel displays, logic devices, analog devices, photovoltaic/solar cells, flash memory and DRAM. The company's headquarters in Allentown, Pennsylvania includes a class-1 clean room for process development and an ISO 9001:2000 compliant production facility. For additional information please visit the company site at www.akrionsystems.com