



Technical Bulletin

- Place a copy of this bulletin in the front of each Blueprints Manual.
- Redline drawings as needed and include a TB reference note.
- Document TB implementation schedule request and completion:

Date Scheduled _____ Date Completed _____
 Completed by (name) _____

TB Number: 093
Date Issued: Jan. 15, 2014
Expiration Date: None

Subject/Key Words:	Problems due to attempted restart of system software before complete shutdown of previous session. Confirming system software shutdown.			
Classification:	<input checked="" type="checkbox"/> Informational	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Safety Alert	<input type="checkbox"/> Preventive Maintenance Impact
	<input type="checkbox"/> Warranty Impact	<input type="checkbox"/> Purchase Parts	<input type="checkbox"/> No Charge For Parts expires ___/___/___ . Reference this TB# when ordering NC parts.	

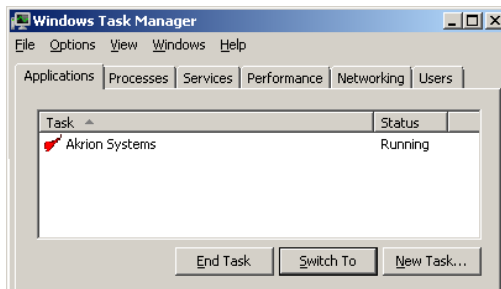
Issue: If an operator attempts to restart the Akrion Systems Software program (AkrionSystems.exe) before the previous session of the program has completely shut down, two versions of the akriionsystems.exe file will attempt to run at the same time.

Symptoms: The Akrion Systems software program may lock up or become unresponsive.

Inspection: If the Akrion Systems software is running, the akriionsystems.exe icon will appear in the Start taskbar at the bottom of the screen.



You can also check if the program is running by opening Windows Task Manager. Press Control/Alt/Delete and select "Start Task Manager". If the akriionsystems.exe file is running it will be listed under the Applications Tab.



Solution: When performing a system restart always wait until the previous session has closed completely. This may take several minutes. The akriionsystems.exe icon should not appear in the Start taskbar or be listed as running in the Windows Task Manager. When starting system software, click on the start icon ONCE and wait for the system to start. Clicking on the icon several times can start multiple software sessions and cause the problems listed above. Be patient and give the program sufficient time to both start and shut down.



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