



# Technical Bulletin

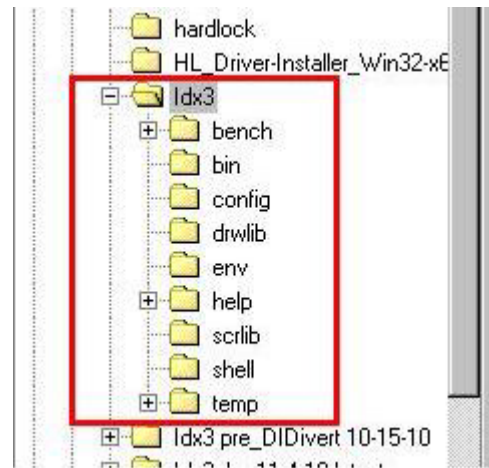
Place a copy of this bulletin in the front of each Blueprints Manual.  
 Redline drawings as needed and include a TB reference note.  
 Reference TB implementation on site Action Item Box-chart and/or  
 site tool history management log.

**Number:** 079  
**Date Issued:** 01/17/11  
**Expiration Date:** n/a

<b>Subject/Key Words:</b>	V3 Computer Software Backup; Customer Action Required			
<b>Classification:</b>	<input checked="" type="checkbox"/> Informational	<input checked="" type="checkbox"/> Mandatory	<input type="checkbox"/> Safety Alert	<input checked="" type="checkbox"/> PM Impact
	<input type="checkbox"/> Warranty Impact	<input checked="" type="checkbox"/> Purchase Parts	<input type="checkbox"/> No Charge For Parts expires ___/___/___. Reference this TB# when ordering NC parts.	
<b>Applicable Akrion Procedures:</b>				
<b>Parts/Reference Documents:</b>	233394-001 Series4 V3 computer (Replacement Computer) 30004 Pentium3 V3 Computer (Existing Installed Computer)			
<b>Attachments:</b>				

**Issue:** Akrion Systems is unable to provide V3 operating software prior to version 6.07.00. Customers running V3 software prior to 6.07.00 must maintain a secure backup of their current software. This backup is required if a replacement computer is purchased. Akrion Systems will install the customer supplied V3 system software backup onto any replacement computer purchased from Akrion.

**Action to be Taken:** Perform a back-up of your V 3 system software. Shut down the system software. The software files are located on the computer hard drive in the Idx3 folder (See Figure 1). Copy the entire C:\Idx3 directory structure onto storage media such as a CD-R or USB pin drive.  
 Customers are strongly advised to perform this backup at their earliest convenience and to maintain this back-up on a regular basis. This will insure a current copy of V3 System Software can be provided to Akrion in the event a replacement computer is ordered.



**Figure 1**

If you have technical questions or require more information, please contact Akrion Technical Support Department via e-mail at [techsupport@akrionsystems.com](mailto:techsupport@akrionsystems.com). Authorized service personnel can obtain copies of the latest Akrion procedures and controlled documents from the Akrion Document Control department at [doccontrol@akrionsystems.com](mailto:doccontrol@akrionsystems.com). Customers must direct all inquires to their local Akrion field service representative. (Form QA1656F1AC)