



Technical Bulletin

Place a copy of this bulletin in the front of each Blueprints Manual.
Redline drawings as needed and include a TB reference note.
Reference TB implementation on site Action Item Box-chart and/or
site tool history management log.

Number: 032
Date Issued: 11/03/03
Expiration Date: 11/03/04

Subject/Key Words:	Requesting customer originated documentation changes.		
Classification:	<input checked="" type="checkbox"/> Informational	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Safety Alert
	<input type="checkbox"/> Warranty Impact	<input type="checkbox"/> Purchase Parts	<input type="checkbox"/> PM Impact
	<input type="checkbox"/> No Charge For Parts expires ___/___/___. Reference this TB# when ordering NC parts.		
Applicable Akrion Procedures:	EG1181 ECO/ECR work instructions		
Parts/Reference Documents:	None		
Attachments:	None		

Issue: Customer requested equipment modifications performed in the field that have not been provided through a Product Enhancement, cannot be supported reliably from the factory when asking for trouble shooting and/or parts logistics assistance.

Solution: To obtain validated official documentation changes to Blueprints and/or Bills of Material (BOM), requests are to be submitted for a quote through Sales or Product Applications Engineering (PAE).

Until Engineering Change Request (ECR) documentation updates can be supplied to the field, red lined drawings should document the change to the field manuals for on-site reference.

Factory originated documentation changes from Technical Bulletins (TB) or those supplied with parts upgrade kits, do not require documentation Engineering Change Requests (ECR). All factory supplied documentation updates are to be placed conspicuously in the field manuals for future reference. Refer to the TB updates or “kit” documentation when discussing parts or technical support efforts with the factory.

If you have technical questions or require more information, please contact Akrion Technical Support Department via e-mail at techsupport@akrion.com. Authorized service personnel can obtain copies of the latest Akrion procedures and controlled documents from the Akrion Document Control department at doccontrol@akrion.com. Customers must direct all inquires to their local Akrion field service representative. (Form QA1656F1AC)